Wesleyan switches to ESET

"I strongly recommend ESET. The sales staff has been professional, and the product has thus far performed."

– Karen Warren, Director of Technical Services

Karen Warren is director of technical services for Wesleyan University, a well-known liberal arts college in Middletown, CT.   She is responsible for the safety and security of over 5,300 computers split between faculty, staff and labs, with the remaining 3,400 distributed among the student population.

Until recently, Wesleyan had been using Symantec EndPoint protection for its antivirus software. In November of 2009, Karen convinced the school to take a look at ESET, based on the recommendations of a colleague and associates of the Northeast Regional Computing Program (Nercomp).

Karen had a set of objectives she wanted to achieve by switching security vendors. She was looking for more effective antivirus/threat protection, she wanted a management console that was easier to manage, and she wanted to reduce the number of machines being compromised by malware.

Why ESET?

In Karen's words: "The ultimate reasons for our choice were the management console ease of use, effective display of data, and small desktop footprint (low system utilization). However, the biggest selling point was the 'Rip and Replace'

service. We were able to test this product, and it worked as well as advertised. This was critical to our implementation process. It completely removed the Symantec product and installed ESET, and did so without disruption to the user."

The transition phase began in October in an organic fashion, with manual installs and uninstalls on machines that were already being serviced. After that, it was time to use Wesleyan's in-house tool for deploying ESET onto the home use/student use computers, and finally to begin automatic deployment of ESET's "Rip and Replace," now being tested via group policy.

Helping facilitate the transition was Karen's account rep at NSG, who provided the flexibility and customer support to make the migration a painless experience.

What's different now?

"While we don't have exact numbers, we appear to be having better success rates defeating spyware/ransomware with the ESET product. We also have been experiencing better success with the bootable drive we developed for scanning and removal of infected machines with ESET's SysRescue feature. We were using as many as three tools before to accomplish what we are now doing with just one."

Quick Facts	
Company name:	Wesleyan University
Location:	Middletown, CT
Industry:	Education

What would you tell IT administrators who are considering ESET?

"I would encourage them to look hard at it and not be distracted by the 'big players.' I strongly recommend ESET. The sales staff has been professional, and the product has thus far performed."

ESET NOD32 Antivirus — Business Edition
The ultimate solution for your computer security

Comprehensive, proactive protection is crucial in a business environment. ESET NOD32 Antivirus helps business protect its most valuable data from malware and hacker attacks.

When it comes to complex network security implementations at universities, hospitals and businesses, ESET NOD32 Antivirus, coupled with ESET Remote Administrator, gives your IT staff back their valuable time. Long after-hours battles with installation, permissions and compliance reports disappear. NOD32 + Remote Administrator is easy to install, easy to manage and capable protecting mixed networks composed of PCs, servers, mail servers, Linux boxes and Macs.

With more than 100 million users trusting ESET worldwide, you know you're in good hands. And because each of those protected PCs regularly checks in to ESET's ThreatSense® database, you can also rest easy that your protection is staying strong 24/7.

Unlike conventional AV that depends on signature updates alone to stay safe, ESET uses both ThreatSense signatures and advanced heuristic scanning. Because our scanning core has been "learning" about new threats for over a decade, our proactive protection can identify a novel malware threat before competitors' patches and signatures go out. That's why ESET has never missed an "In-The-Wild" infection.

And on the user end, ESET NOD32 boasts fewer interruptions and less slowdown during startup and file scans. ESET has lower system impact because it runs lightly in the background. Chances are, your end users won't even know it's there. But they'll be free of viruses, trojans, worms and spyware.

Why switch? Simple installation. Powerful, intuitive management. ThreatSense protection and advanced heuristic scanning. And faster performance with fewer interruptions.

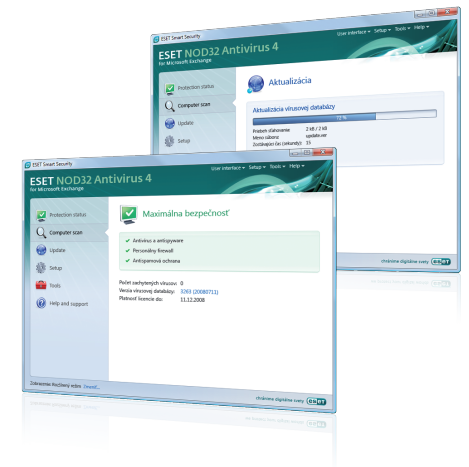**ESET NOD32 Antivirus + Remote Administrator**

Proactive protection

Two layers of protection—powerful ThreatSense signatures generated by 100 million ESET PCs plus advanced heuristics that can identify and "sandbox" new threats—mean that you'll be protected on Zero Day of an outbreak, not hours or days later.

Lightweight design

ESET NOD32 requires less memory and CPU power and performs faster in competitive benchmark testing. It's easier on your end users and easier on IT staff.

Simple management

Generate installation packages and push them out to your clients—whether your network has ten, a thousand or ten thousand PCs. And with Active Directory management, keeping track of them dynamically is a breeze. You can even configure a mirror server so your clients can download signature updates locally, rather than connecting one by one.

ESET, LLC

610 West Ash Street, Suite 1900
San Diego, CA 92101 U.S.A.
Toll Free: +1 (866) 343-3738
Tel. +1 (619) 876-5400
Fax. +1 (619) 876-5845

ECSWU20100702

www.eset.com