



:: Case Study

Education – Babson College

ESET NOD32 Antivirus – Business Edition

Business School's Bottom Line: ESET



Quick Facts		
School name:	Babson College	
Location:	Babson Park, Massachusetts, USA	
Industry:	Education	

Babson College is located in Wellesley, MA, and best known for its nationally ranked entrepreneurship program. More than 1,700 undergraduate and 1,600 graduate students attend Babson, representing more than 48 states and 75 countries.

Sol Kamerman is Babson's Sr. Systems Administrator, and is responsible for the client security of roughly 3,000 laptops and desktops operated by students, faculty and staff.

In order to ensure stability at the client level, Sol creates standard images for every laptop and desktop model. Creating standard system builds allows the IT Service Center to pre-configure machines with the relevant software required by the curriculum. To add software later, installation packages are created and deployed as needed.

What software is Sol running to ensure the safety of these 3,000 computers? "ESET is on every Babson-issued system on campus."

Why ESET?

In a standard security review, Sol determined that the previous antivirus solution was not meeting the needs of the community. With the onslaught of malware, spyware and viruses, Babson needed an effective solution to keep the client computing environment secure.

After reading the many awards issued to ESET for its antivirus software, Sol began to investigate its functionality at Babson. Extensive testing was performed where it was determined that ESET proved to be a much lighter application in memory usage and systems resources as compared to other products. The overall detection rates of malware, spyware, and viruses were significantly higher than ESET's competitors.

"After our internal testing, Babson determined ESET would be a great addition to the client security as well as the security of the Babson server environment," said Sol.

The Rollout

Following the selection of ESET NOD32® Antivirus as Babson's virus protection product, it was time to roll it out. This took place in two phases. The first step was to install it on the machines of Babson College's 800 faculty and staff — during the summer of 2006. Sol employed a customized version of ESET's "Rip & Replace" tool for the transition. The remaining 2,200+ updates took place shortly thereafter, leveraging Microsoft's Systems Management Server 2003 and a downloadable executable from the internal Babson Portal website. "After the rollout of ESET we immediately saw a dramatic decrease in spyware and virus infections within our network."

Babson isn't keeping the news to themselves either. "We have referred other educational institutions to ESET and will continue to do so," said Sol.



ESET @ work		
Customer Problem	ESET Solution	
Bloated software consumes significant CPU resources	Lightweight system footprint, minimal CPU usage	
Slow performance, cost factor for the team	Dramatic improvement in performance	
Computers "still not acting right"	Detected malware left resident by other AV product scans	



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